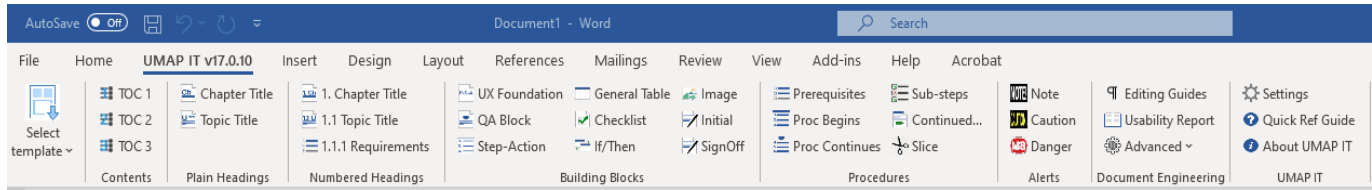




Usability Mapping Masterclass

Four full days (40 class hours) of online on-the-job coaching

- ✓ [Document Engineering Services](#)
- ✓ [Procedure Capture Course for Operators](#)
- ✓ [Usability Mapping Foundation Course](#) Classroom
- ✓ [Usability Mapping Foundation Course](#) Online
- ✓ [Usability Mapping Masterclass](#)
- ✓ [UMAP IT Software](#)



Online or onsite live one-on-one coaching

Acquire full competence in Usability Mapping® with UMAP IT®.

Participants' Pre-requisites:

- Earned the *Usability Mapping® Foundation Certificate*.
- have a licensed installation of UMAP IT.
- skilled with MS Word stylesheets and building blocks.

Class size

Minimum: four participants.
 Maximum: twelve participants.

Your skill level

Usability is Safety

Instructor involvement

Usability Mapping

- Policies and Standards
- Processes and Procedures
- User Manuals



Day 1:

Introduction to UMAP IT.
 Harmonize MS Word skills such as:

- MS Word Style Sheets
- Building Blocks and Quick Parts
- Complex table constructs

Build two sample straw dogs
 Start on your own document

Start your first document

Complete your first document

Day 2:

Build a UMAP compliant user document from a source document.

- Storyboard before you start
- UX Persona - User Profile
- Lock in Purpose and Scope
- Balance PQA design solutions

Build new documents

Day 3:

Full production of client specific documents under CAT-I supervision.
 Critical point of skills transfer is now crossed.

Skills transition point

Skills building path

Day 4:

Fine tune documents for UX compliance
 Demonstrate full Usability Mapping competence
 Audit documents
 Pass the Usability Mapping Master Exam
 Receive the *Usability Mapping Masterclass* endorsed by CAT-I and UXQCC

Audit for UX compliance



Your skill level

Instructor Involvement