Injury Management and Safety 2018

Ensuring the safety and quick recovery of injured personnel through detailed Return-to-Work strategies, monitoring, communication, early identification and prevention of injuries and injury potential

The past cannot be changed. The future is yet in your power.

While we accept that injuries in the workplace happen and we must be prepared to act immediately, it is even better if we are prepared to prevent it entirely.

Benefits of Attending:

- Evaluating injured personnel to reduce the Return-to-Work lifecycle
- Managing a graduating Return-to-Work programme
- Leveraging technology and data analysis to improve injury identification and management
- Devising preventative strategies to reduce workplace injury rates
- Employing tactics to manage workplace and non-workplace injuries
- Maximising your knowledge on legal and compliance issues around injury management
- Optimising your deployment strategy when repositioning recovering employees
- Dissecting injury challenges faced by all, including manual handling, maintenance, and manufacturing
- Investigating injury incidences to determine the root cause and responsibility

Testimonials from Attendees for Other Health and Safety Events:

Having practical company examples made it such an enjoyable event.

- Incitec Pivot
- Nufarm

Good content and relevant topics.

- Citipower / Powercor
- United Energy & Multinet Gas

Varied and interesting speakers.

Organisation and communication was excellent. A good cross section of speakers, loved the fact that we can learn a lot from other industries.

- Monash Health

2018 Guest Speakers Include:

Wayne Richards  
General Manager Quality, Safety and Environment  
Transdev

Nicole Everingham  
General Manager, Health & Safety  
Hoyts Entertainment

Melanie McGaw  
Director, Organisational Safety and Wellbeing  
Department of Education

Damien Smith  
Senior Safety Advisor (Commissioning)  
LNG Industry

Darren Chapman  
General Manager – HSES  
Southern Ports

Lorraine Henley  
Health, Hygiene & Wellbeing Team Lead  
Inpex

Marian Merrigan  
National Health and Wellbeing Manager  
Linfox

Catherine Duncan  
Senior Injury Management Advisor  
LNG Industry

Debra Brown  
Safety Lead – Victoria  
Nufarm

Nan Austin  
Health and Safety Manager  
University of Waikato (New Zealand)

Michelle Millard-Smith  
National WHA Manager – Freight  
Qantas

Becky Lloyd  
Injury Management and Employee Relations Specialist  
Pacific Aluminium

Chris Newman  
Workplace Safety & Wellness Manager  
Wyndham Vacation Resorts Asia Pacific

Jenni Vaughan-Floyd  
National Safety and Wellness Manager  
Cochlear
Monday 28th May 2018

0815 Registration and Coffee

0845 Opening and Welcome Remarks from Chair

0855 Meet & Greet:
In this five-minute session, delegates are encouraged to get to know their peers and exchange business cards.

0900 Safety and Culture: Overcoming Injury Level Plateaus by Developing Sustainable Safety Cultures and Programmes

- Working around injury level reduction ‘dead-ends’ through culture and leadership
- Determining effective safety culture and training strategies
- Devising innovative communication strategies to improve corporate safety culture amongst employees
- Ensuring contact with remote employees to maintain engagement levels and discussion

Wayne Richards General Manager Quality, Safety and Environment
Transdev

0945 Leading Your Team through a Successful Injury Management Process

- Developing a safety-led model and how to ensure your team leaders apply this in their routine
- Implementing changes in the workplace to reduce injury frequency
- Improving safety engagement and discussion in the office to transform new changes into culture

Michelle Millard-Smith National WHA Manager – Freight
Qantas

1030 Morning Coffee and Networking Break

1100 Injury Classification vs. Compensability: Why Classification is Not an Indicator of Potential Claims Costs or Length of Claim / Case?

- Why confusing the value of these can lead to greater claims costs at a later date
- Identifying high-cost cases from the start, instead of 2 or 3 years down the road
- The strongest parts of a safety investigation that can benefit a company if the claim progresses to mediation / court further down the track
- Exploring the value of an ‘in-depth’ investigation and determining at what point is an ‘in-depth’ investigation needed
- What skills and experience are needed within a Project HSE Team to enable the identification of these cases that require a more ‘in-depth’ investigation?

Damien Smith Senior Safety Advisor (Commissioning)
Catherine Duncan Senior Injury Management Advisor
LNG Industry

1145 Ensuring that Contact with Employees are Recorded and Monitored to Reduce Return-to-Work Time

- Working with external parties to ensure the employee is fit for duty
- Coordinating with different divisions to ensure the management of injured personnel is standardised across the company
- Using indicators and markers to determine if recovery is on track
- When face-to-face contact isn’t a possibility: How do you ensure that the employee remains engaged?

Lorraine Henley Health, Hygiene & Wellbeing Team Lead
Inpex

1230 Networking Luncheon

1330 Claims Disputes and Court Documentation Preparations and Processes

- Managing a claims dispute: What do you need to consider?
- Maximising your injury investigation findings to produce documentation for external parties
- Communicating with external parties and conveying investigation findings
- Preparing good case notes for court and future reference
- Processing information and data to monitor and qualify incidents

Nicole Everingham General Manager, Health & Safety
Hoyts Entertainment

1345 MINI-WORKSHOP

- Processing information and data to monitor and qualify incidents
- Preparing good case notes for court and future reference
- Communicating with external parties and conveying investigation findings
- Maximising your injury investigation findings to produce documentation for external parties
- Developing a safety-led model and how to ensure your team leaders apply this in their routine
- Implementing changes in the workplace to reduce injury frequency
- Improving safety engagement and discussion in the office to transform new changes into culture

Sara Pazell Managing Director and Principal Consultant
Viva! Health at Work

** The afternoon Coffee and Networking Break is scheduled for 3.00-3.30pm

1700 Closing Remarks by the Chair and End of Day One

About Your Workshop Trainer:

Sara Pazell is a human-centred design consultant, specialising in human factors and ergonomics. These methods achieve productivity, wellness, and safety in the workplace. Sara is completing her PhD thesis in human-centred design with the University of Queensland and she is a certified professional ergonomist. Sara provides sessional lectures at the University of the Sunshine Coast and Queensland University of Technology also. Her background includes health and exercise sciences and business education and qualifications.

Why You Cannot Miss This Event:

Workplace related injuries cost the Australian economy an estimated $60.6 billion each year, however, the economic cost could be mitigated if workers receive early intervention, which covers treatment and rehabilitation, after suffering a physical or psychological injury – they will also experience improved health and Return-to-Work outcomes.

marcus evans Injury Management and Safety 2018 will discuss key issues for injury managers including managing employee well-being, what to do in the event of an incident, Return-to-Work strategies, reducing absenteeism levels, managing workplace culture towards injured employees, preparing strategies that deal with physical and emotional injury, and more.

This is a cannot-miss event for both office-based and heavy industry employees, like manual handling and maintenance, for the latest strategies and solutions to reducing injury in the workplace.
Day Two

**Tuesday 29th May 2018**

0815 | Registration and Coffee

0845 | Opening and Welcome Remarks from Chair

0900 | Applying Return-to-Work Process for Non-Work Related Injured Personnel: Anticipating Differences between the Processes
   - Is treatment the same for a work and non-work injury? What are some of the different variables to expect?
   - Understanding the company’s role in recovery and determining where the accountability ends
   - Exploring potential differences in the claims processes and anticipating curveballs that might derail the recovery process from the expected path
   **Darren Chapman** General Manager – HSES
   **Southern Ports**

0945 | Implementing New IT and Reporting Systems to Support Your Injury Management Framework
   - An overview of the Department of Education and Training Queensland’s injury management framework
   - Working with WorkCover to reduce Return-to-Work times and assist employees in recovery
   - Installing new IT solutions to improve injury monitoring and management
   - Integrating new reporting systems and boosting accountability
   **Melanie McGaw** Director, Organisational Safety and Wellbeing
   **Department of Education**

1030 | Morning Coffee and Networking Break

1100 | Temporary and Permanent Alternate Duties: Setting Your Employees and Organisation Up for Success
   - Working with a worker’s limit: What is too little or too much?
   - Retraining staff returning to work: Employing the right procedures to ensure both parties are catered for after an injury
   - Training staff and management to effectively communicate and assist injured personnel
   **Becky Lloyd** Injury Management and Employee Relations Specialist
   **Pacific Aluminium**

1145 | How Should You Respond If an Injury Triggers a Mental Health Issue?
   - Identifying the early symptoms of mental illness that has resulted from a former injury
   - Organising your reactions based on priority and effectiveness to remediate the situation promptly
   - Managing communication between the injured party and your other employees to ensure that maximum support is provided
   - Putting in place the right follow up practices to eliminate the potential for relapse
   **Marian Merrigan** National Health and Wellbeing Manager
   **Linfox**

1230 | Networking Luncheon

1330 | Injury Management and Mental Health: Engaging with Injured Personnel to Prevent the Emergence of Secondary Health Issues
   - Implementing effective Return-to-Work policies that would enable an injured worker to continue contributing to the company
   - Ensuring communication between the company and injured party remains regular and reliable to prevent employee alienation
   - Rectifying situations whereby communication has been infrequent and the injured party feels removed from the workplace
   - Applying reasonable management action in the case of a mental health related incident
   - An overview of mental health and compensation claims: What do claims cover under mental health?
   **Debra Brown** Safety Lead – Victoria
   **Nufarm**

**1415** | Minimising Injury Potential with Low-Control, High-Risk Employees
   - What is low-control, high risk?
   - Identifying common injury types amongst this employee group
   - Applying an evidence-based approach for injury management
   - Outlining the costs and benefits of early intervention to reduce claim costs
   **Nan Austin** Health and Safety Manager
   **University of Waikato (New Zealand)**

1500 | Afternoon Coffee and Networking Break

1530 | Preventative Solutions to Reducing Injury amongst an Ageing Workforce
   - Collaborating with different partners to promote safer, healthier workplaces
   - Incorporating ageing workforce requirements into your early intervention programme
   - Managing wellness programmes to maximise engagement and achieve optimal output
   - Discussing injury recovery challenges when managing an ageing workforce
   **Jenni Vaughan-Floyd** National Safety and Wellness Manager
   **Cochlear**

1615 | Devising an Integrative Framework to Foster Employee Wellbeing and Prevent Injury
   - Creating the vision for true integration between safety and wellbeing
   - The Journey: From planning to implementation
   - Reality check: The challenges, the risks and the payoff
   - Why taking this approach works and how it can support your injury prevention strategies
   **Chris Newman** Workplace Safety & Wellness Manager
   **Wyndham Vacation Resorts Asia Pacific**

1700 | Closing Remarks by the Chair

1710 | End of Day Two and Close of the Conference

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**Booking Line:**

**Serena Pereira**

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**Email:** SerenaB@marcusevansau.com

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**Who Should Attend:**

Directors, GMs, Heads, Managers, Leads, Advisors, Specialists, Supervisors, Superintendents, Coordinators of:

- Injury Management
- HSE / WHS / OSH / Safety / HSSE / HSSEQ
- Return-to-Work
- Wellness / Wellbeing
- Workers Compensation / Injury Claims
- Human Factors / Ergonomics
- Human Performance
- Psychologists

**From the following industries:**

- Aviation
- Rail
- Maritime
- Transport and Storage
- Manufacturing
- Mining and Quarries
- Oil and Gas
- Food and Beverages
- Logistics and Supply Chain
- Construction and Infrastructure
- Utilities
- Heavy Machinery
- Pulp and Paper
- Healthcare and Pharmaceutical
- Service Providers
- Government, Police and Defence
- Banking and Insurance

**Any other relevant industry**

**Business Development Opportunities:**

Does your company have services, solutions or technologies that the conference delegates would benefit from knowing about?

If so, you can find out more about the exhibiting, networking and branding opportunities available by contacting:

**Serena Pereira**, Media & PR Coordinator, **marcus evans Malaysia**

Tel: +61 292 38 7123, E-Mail: SerenaB@marcusevansau.com

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**marcus evans** would like to thank everyone who has helped with the research and organisation of this event, particularly the speakers and their staff for their support and commitment.